

What's new in Adobe Connect 9.4.2



- *Seminar Administrators*
- *Webinar Manager*
- *Virtual Classroom Managers*

Adobe® Connect™ is a web conferencing solution for web meetings, e-learning, and webinars. It powers mission critical web conferencing solutions end-to-end, on virtually any device, hence boosting productivity within the organizations. The latest release of Adobe Connect provides new user groups and bug fixes across different areas of the product. Below is a summary of the new features.

Seminar Administrators

Adobe Connect 9.4 onwards, Seminar Hosts group is renamed as Seminar Administrators. Also, the group members now have access to the Event Management section and to Shared Webinar rooms in the Shared Seminar section.

Formally known as the Seminar Host group, members of this group will have access to:

- Shared Webinar rooms under Shared Seminar sub tab
- Event Management tab

Webinar Manager (100, 500 or 1000)

Adobe Connect 9.4 introduces three new groups titled Webinar Manager 100, Webinar Manager 500, and Webinar Manager 1000. The numbers indicate the maximum participant capacity in a webinar created by a respective manager. These groups are available as system groups with membership driven by the number of licenses provisioned in any account. A user can be a member of only one of these three groups at a time.

Any group members can access My Seminars, Seminar Sessions, Seminar Calendar, and Seminar Dashboard tabs. The members can create seminars in the My Seminar tab within the license they own. Also, the members cannot access the seminars they do not have access to.

Members of this new group will have access to:

- A named seminar license under the My Seminars sub-tab
- Event Management tab

ADOBE® CONNECT™

Home | Content | Training | Meetings | **Seminars** | Event Management | Reports | Administration | My Profile

Seminar Sessions | Shared Seminars | **User Seminars** | **My Seminars** | Seminar Calendar | Seminar Dashboard

Seminars tabs in Adobe Connect Central

Virtual Classroom Managers

Another new group introduced in Adobe Connect 9.4 is called Virtual Classroom Managers to simplify the creation and management of Virtual Classrooms. Members of this new group can create virtual classrooms with a capacity of up to 200 participants in the My Trainings section. The group members also have access to the Event Management section. The following screenshot displays the groups:

ADOBE® CONNECT™

The screenshot shows the Adobe Connect Administration interface. The top navigation bar includes: Home | Content | Training | Meetings | Seminars | Event Management | Reports | Administration | My Profile. Below this, a secondary navigation bar includes: Account | Users and Groups | Audio Providers | Customization | Service Plan | Compliance and Control | Admin. The 'Users and Groups' section is active, showing sub-links: Customize User Profile | Edit Login and Password Policies | Import | Cost Centers. The main content area is titled 'Users and Groups' and displays a list of system groups:

Group Name	Type
Administrators	System Group
Administrators - Limited	System Group
Authors	System Group
Training Managers	System Group
Event Managers	System Group
Event Administrators	System Group
Learners	System Group
Meeting Hosts	System Group
Virtual Classroom Managers	System Group
Webinar 100 Managers	System Group
Seminar Administrators	System Group

At the bottom of the list, there are several buttons: Search, Hide Training Groups, New User, New Group, Manage Guests, View Guests, and Delete.

New groups in Adobe Connect 9.4 include VC Managers and Webinar Managers

Members of this new group will have access to:

- Create virtual classrooms with a capacity of 200 under My Trainings sub-tab
- Event Management tab

WWW.ADOBECONNECT.IR

Issues Resolved

The Adobe Connect 9.4 release provides new functionality and bug fixes across many different areas of the product. Here's a summary of the new features you can find in Adobe Connect 9.4.2

Issue Tracking Number	Issue Description
3719008	Fixed issue where several instances of never ending meetings and ghost users were seen
3835670	Fixed issue where Email Notifications were coming from acrobat.com domain instead of adobeconnect.com
3773182	Fixed issue where users failed to login to the meeting room with error: "Validate user error- too much data.nul"
3782044	Fixed issue where Several "Object has been closed" errors were seen across the board on hosted clusters
3790800	Fixed issue where users received Quote Limit reached errors when trying to enter meetings
3798058	Fixed issue where extra row is created for recording content when it is attended by a participant having view permission.
3803577	Fixed issue where JAWS did not announce elementslinks, tabs, buttons on Home page
3804544	Fixed issue where users were not able to enter a meeting due to ticket expired exception
3811701	Fixed issue where reports returned only partial set of records
3833291	Fixed issue where recording download attempts did not prompt/enforce passcodes for public recordings
3836329	Fixed issue where failure to properly shut down meetings on primary host causes content to revert to earlier state when failing over to backup
3845382	Fixed issue where Closing Virtual Classroom via add-in didnt release license
3851629	Fixed issue where images were not uploading
3806529	Fixed issue where title of Event pages were not the actual event name, instead of a generic variables

3837245	Fixed issue where JAWS did not announce elementslinks, buttons on Curriculum page
3770167	Enhancement to make no selection as the default for MCQ in registration forms
3825610	Fixed issue where rotating any shape/stamper tool which has text written in it corrupts the meeting on re-opening it
3754903	Fixed issue where Content does not align properly on ipad if a connect content is played
3807087	Fixed issue where unknown dial in user seen in attendee pod for some InterCall profiles intermittently.
3807126	Fixed issue where clicking on Submit on Event Registration page reloaded the same page
3812031	Fixed issue where converted MP4 is not visible in "My Content" of file share pod, when it was moved to content folder
3813552	Fixed issue where if another host changed the layout/breakout room, chat pod in palette mode became black
3815164	Fixed issue where there was a dysfunctional remove contact button during creating New Event
3816586	Fixed issue where user was blocked under the following sequence -> share pod was moved to POA, then screen share was started, wait for 10 seconds
3819127	Fixed issue where seminar sessions got cropped in the calendar
3831849	Fixed issue where silent Camera voip file was found in Connect Recording
3847547	Fixed issue where Virtual Classrooms did not spend burst quota in Named Organizer meeting model
3847938	Fixed issue where event catalog for a folder took long time and often did not load any events if user had more than 90 events in that folder
3851566	Fixed issue where MP4 conversion failed due to problems with Original Recording
3865943	Fixed issue where discrepancy in the number of attended report and downloaded report was observed
3912566	Fixed issue where more Dial In Numbers Link missing from few Intercall Profiles
3615112	Fixed issue where table headers were not read by JAWS at the beginning of each table data cell when navigating the report table

3780986	Fixed issue where Edit/Delete option was missing for Recurring Course Reminders
3781646	Fixed issue where users get a password prompt for event even though Register without Password option is checked by the host
3785526	Fixed issue where blank list was shown if user double clicked on a group which was invited to an event
3786140	Fixed issue where Course Information page popped up after clicking the uploaded content of Virtual Classroom under the Disk Usage page
3786771	Fixed issue where Line break characters "\n" was displayed in "Delete Saved Report" dialog
3790287	Fixed issue where for OnDemand events, the button on login page should have displayed the label as "View" instead of "Join Event"
3791516	Fixed issue where when user hid multiple pods in a meeting room, they did not hide in order they were opened
3803772	Fixed issue where Seminar Calendar kept changing the session time when users scrolled up and down
3808783	Fixed issue where if some Telephony profile fields are hidden using APIs, they become visible after telephony service restart
3813008	Fixed issue where on stopping IC audio conference, "Reconnecting to Audio Bridge" notifier was shown to the host consistently
3813978	Fixed issue where Screen share preferences could be changed while a screen share is in progress
3818233	Fixed issue where after auto collapse of palette ,clicking on any button opened the share preview window
3818888	Fixed issue where Meeting passcode runtime field was not added to the event email or iCal invite
3841808	Fixed issue where timer was stuck in recording playback
3845144	Fixed issue where time zone abbreviation shown on the Event registration page for Australian time zone was incorrect
3855170	Fixed issue where content report for events with curriculum gave "not authorized" error when user clicked on the user name
3912415	Fixed issue where Zoom-in and zoom-out of the drawing object on whiteboard discarded the object from whiteboard

WWW.ADOBECONNECT.IR

3912449	Fixed issue where the drawn objects were misaligned on the content when zoomed-in and then zoomed out
3919467	Fixed issue where meeting became sluggish when multiple users started drawing on whiteboard simultaneously
3792567	Fixed issue where "Switch to compact mode" was not disabled in chevron menu when user was in pause and annotate state
3818279	Fixed issue where odd view of Palette was seen when chatpod, attendee pod and/or video pod was disabled from compliance
3787829	Added a kill switch for support E164 phone number formats
3827318	Fixed issue where Camera Resolution set via Custom Camera Settings were not being honoured in the Connect Meeting Room
3795679	Fixed issue where Event-time runtime field in Email Template was not of the same date/time format as the runtime fields for 'Event Time' or 'Event Start Time' in the Event Template
3796920	Fixed issue where an error window popped up after clicking the Continue button for a saved content report on Saved Queries page
3807115	Fixed issue where Connect appserver fails to start if password set on external SQL contains '=' character
3835492	Fixed issue where users were unable to download recording VIA download API
3847230	Fixed issue where URL formation was incorrect on Event page while tweeter share
3791112	Fixed issue where account with unedited training feature in BAMA showed blank count in Training Reports UI
3795690	Fixed issue where Event Time runtime field format included seconds
3807517	Fixed issue where users were getting script error when connecting to the wrong host during meeting launch
3847595	Resolved an insufficient input validation issue in the Connect web app that could be used to execute a cross-site scripting (XSS) attack (CVE-2015-0343)
3789505	Resolved an insufficient input validation issue in the Connect web app that could be used to execute a cross-site scripting (XSS) attack (CVE-2015-0344)
3767168	Added a feature for admins to configure X-Frames Options as a method to protect against click jacking

Known issues

Issue Tracking Number	Issue Description
3857492	Add-in crashes when we try to change the audio provider in the meeting itself on win 8.1. Workaround is to change the audio profile from the web app
3842522	Password doesn't expire as scheduled even if set to expire under password policies setting by administrator
3859868	Accessibility: shortcut Ctrl + space induces layout changes instead of moving focus on Menu bar, when focus is on some layout in the layout bar
3859919	Accessibility: When JAWS user starts Record Meeting - Name for recording is not generated by default and is left empty
3914293	Denied users are shown wrong message when they visit Event pages. Instead of telling them that they have been denied by Event Manager, they are told that event is not published yet
3836676	While using whiteboard, any text entered to a drawing becomes a little distorted after rotating that object

