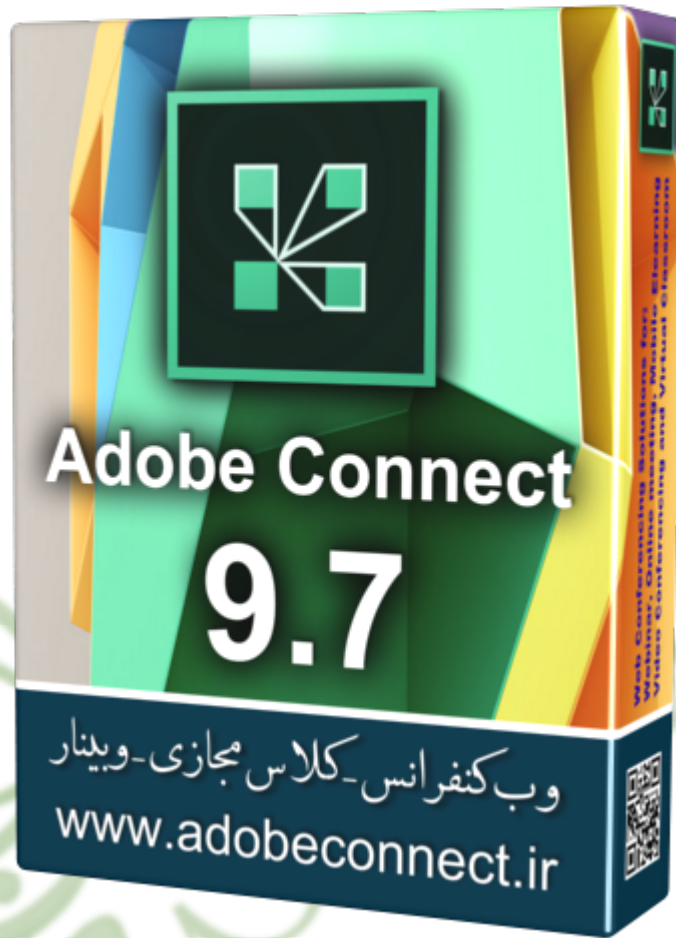


Adobe Connect 9.7 Release Notes

Learn about the latest offerings in Adobe Connect. This article summarizes the new features and enhancements.



Adobe Connect is a web conferencing solution for web meetings, e-learning, and webinars. It powers mission critical web conferencing across desktops and mobile devices, improving collaboration, and boosting productivity. The latest release of Adobe Connect provides a new desktop application, a vastly improved pre-meeting connection test, and bug fixes across different areas of the product. Below is a summary of the new features.

What's New in Adobe Connect 9.7

[Adobe Connect application for desktop](#)

[Adobe Connect Central home page in HTML5](#)

[Enhanced diagnostics and pre-meeting tests](#)

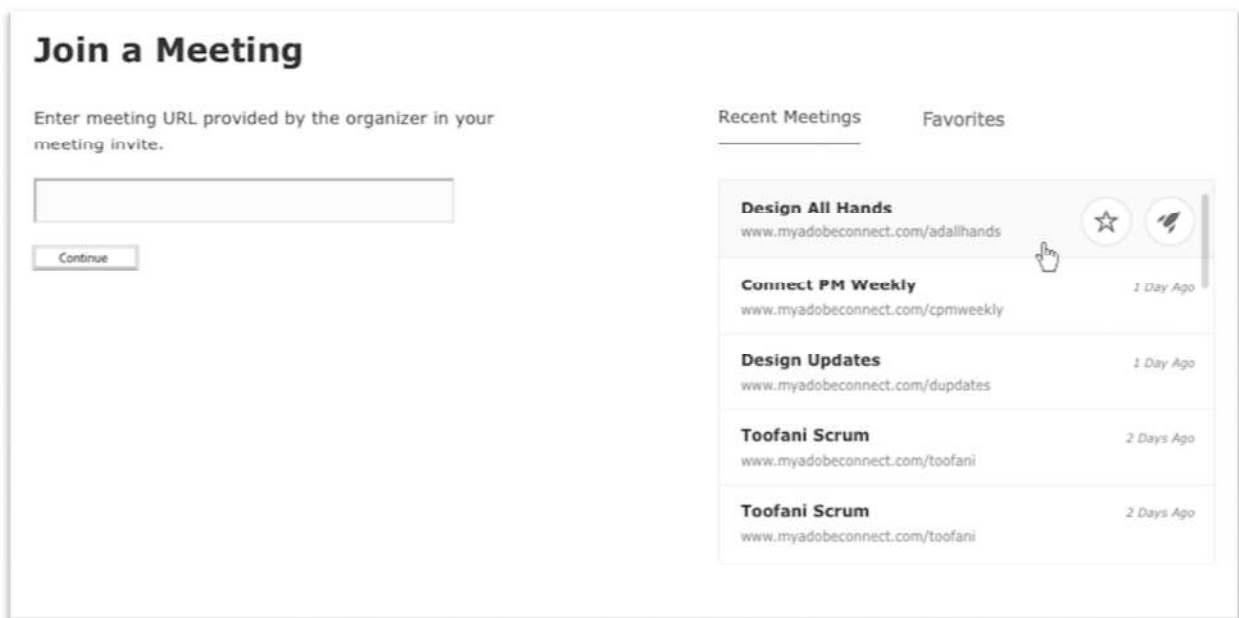
[MSI installer for Adobe Connect application](#)

Adobe Connect Application for Desktop

Adobe Connect 9.7 offer an application for desktop that is available for both Microsoft Windows and Apple Macintosh users. Now you can easily join, and manage meetings from your desktop. The Adobe Connect application is a stand-alone application that replaces the current Adobe Connect Add-in. With the new Adobe Connect application, users do not need Adobe Flash Player installed or enabled in browsers to join or conduct meetings.

The new standalone application is available to all users. Also, the users who have Adobe Flash fully enabled in their browser, can continue to attend the sessions in the browsers.

With the Adobe Connect application, users can bookmark frequently visited rooms and view a history of recent meetings, making joining Adobe Connect sessions more seamless than ever. For more information, see [Adobe Connect application for desktop](#).



Use the Adobe Connect application for seamless access to meeting room functionalities.

Adobe Connect offers multiple ways to collaborate and attend remote sessions. You can use the Adobe Connect application for desktop with Windows and Mac OS, and [Adobe Connect for mobile](#) in Android and iOS.

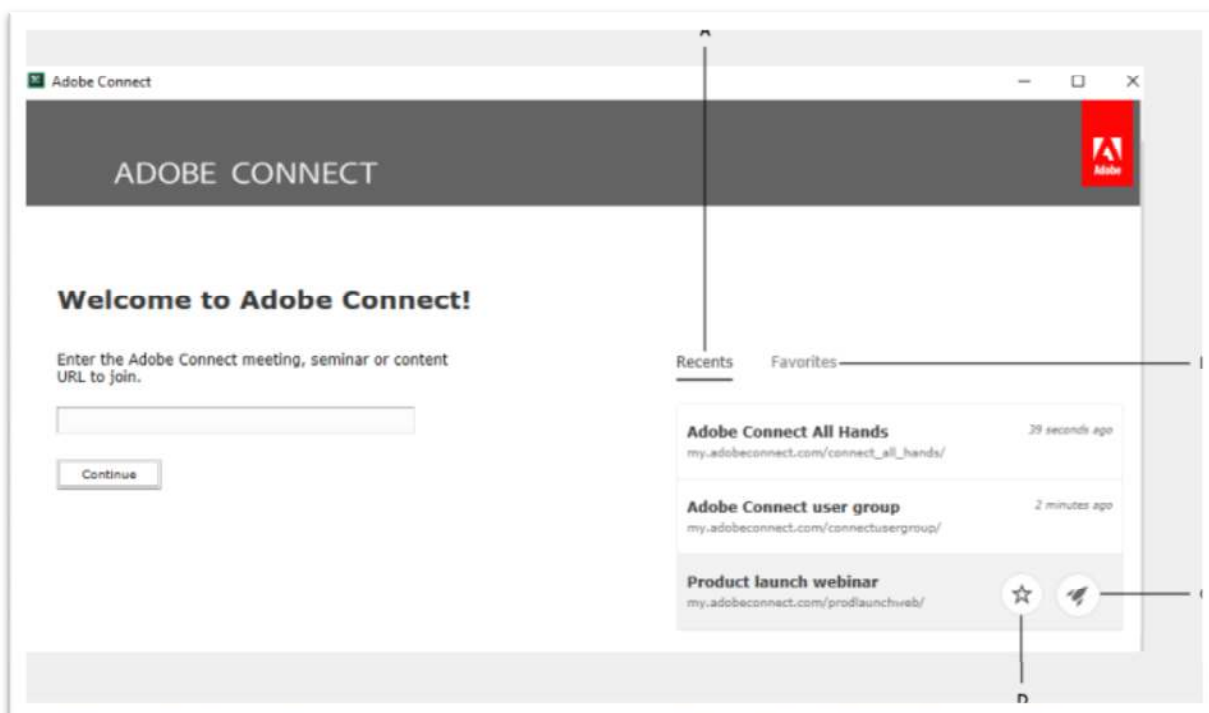
The stand-alone Adobe Connect application replaces the Adobe Connect add-in, and is compatible with Adobe Connect 9 and later versions. However, if you are an Adobe Connect 8 user, continue to use the add-in.

Note:

You can download the Adobe Connect add-in and the Adobe Connect application from the [Downloads and Updates](#) page.

If you are an Adobe Connect 9 user, you can use the Adobe Connect application for experiences free of browser-based Adobe Flash Player plug-ins. Or, you can continue to attend Adobe Connect sessions in browsers with limited functionality. The Adobe

Connect application supports your customized login screen, but not the customizations on the Welcome screen.



Adobe Connect application Welcome screen

A. Lists up to 20 recently visited meeting room URLs **B.** Lists the bookmarked meeting room URLs for quick access **C.** Launches the meeting room **D.** Bookmarks the meeting room and displays it in the Favorites tab

Adobe Connect in browser does not support the following scenarios, for which, use the Adobe Connect application:

- [Screen sharing](#)
- [Offline recording](#)
- [File sharing using the Share pod](#)

Note:

If you are a presenter or a host, install the Adobe Connect application the first time you attempt to upload content or share your screen.

If you have launched a meeting in a browser, append ?proto=true to the meeting room URL to launch it in the Adobe Connect application.

For example, https://www.example.com/meeting_name?proto=true.

Note:

If you want to attend events, or open PPT or PPTX files from the content library, open the Adobe Connect URL in a browser.

Install the Adobe Connect application

Install the Adobe Connect application (and other updates) from the [Downloads and Updates](#) page. The Adobe Connect application works only for Connect 9 and later versions.

Installation of the Adobe Connect application does not require administrative privileges. The stand-alone installer installs the application inside a custom directory structure as opposed to the system directory structure. The installation requires less number of clicks as compared to add-in installers. Your Adobe Connect account administrator can make it mandatory to install the Adobe Connect application to join a meeting, a training, or a webinar.

Note:

Close all running instances of add-in and the application before installing a newer version of the application.

The Adobe Connect application also supports lightning installation or upgrade path.

Deploy the Adobe Connect application in an enterprise

The Adobe Connect application works only for Connect 9 and later versions. You can centrally deploy the application across the enterprise through an [MSI-based installer](#) for Windows users. The push through MSI installer installs the application for all users setup on the machine. The application prompts you to log out and relogin to complete the installation.

Use the Adobe Connect application with roaming profile

If the Adobe Connect application is installed with roaming profiles, the application and its shortcut are copied to the new machine. However, you must manually launch the application the first time on the new machine. If you uninstall the application, registry entries are removed only from the machine on which you initiated the uninstallation.

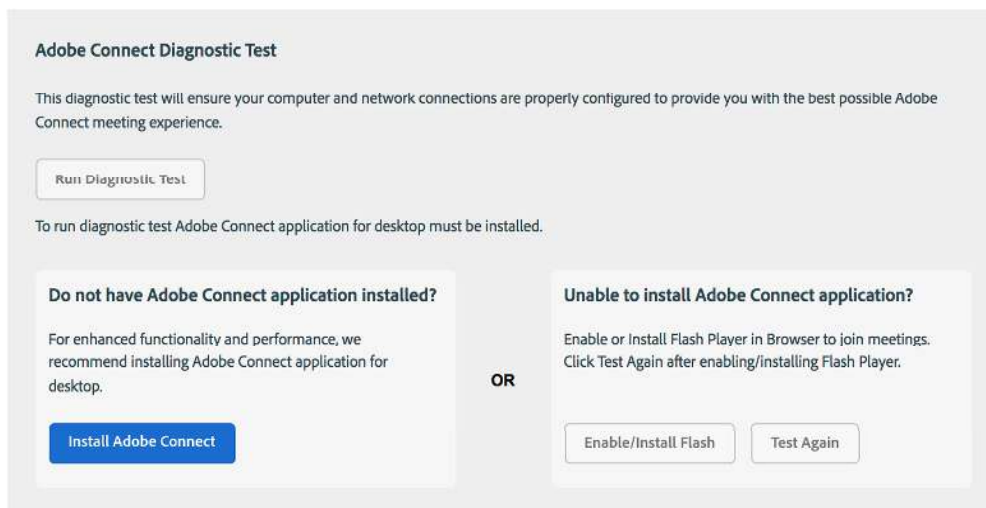
Recommendations for using the Adobe Connect application

- If you are a presenter or a host, test your computer and network connections before a meeting begins. Run the Adobe Connect diagnostic test.
- Bookmark your frequently visited meeting room URLs for quick access; use the Recents tab on the Welcome screen. You can launch a bookmarked meeting room from the Favorites tab.

Enhanced Diagnostics and Pre-meeting Tests

Users can now run pre-meeting diagnostic tests to check if their system meets the requirements necessary to attend an Adobe Connect session without using Flash in their browsers. The test prompts the users without Flash to install the new application in advance.

For users using Adobe Connect's built-in Voice over IP (VoIP) features, the new test page has an option to pre-configure and test microphones and speakers before they join a meeting. For more information, see [Adobe Connect diagnostic test](#).



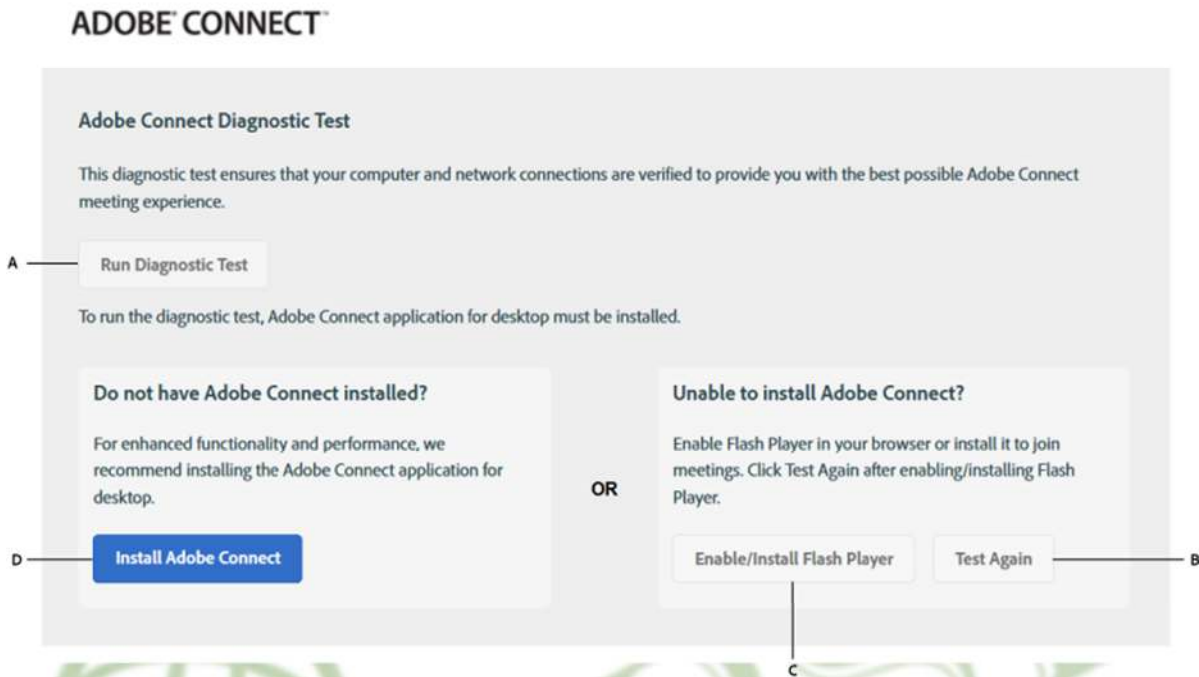
The Adobe Connect pre-meeting test checks your computer and network connections, and helps you troubleshoot connection problems before your meeting begins.

Access Adobe Connect pre-meeting test here:

- Hosted: https://admin.adobeconnect.com/common/help/en/support/meeting_test.htm
- On-premise: [https://\[your_server_name\]/common/help/en/support/meeting_test.htm](https://[your_server_name]/common/help/en/support/meeting_test.htm)



To use the pre-meeting test, you must have Adobe Connect application for desktop or Flash Player for your browser installed. If neither is installed, the pre-meeting test page displays the Adobe Connect Diagnostic Test dialog box, which prompts to install Adobe Connect or Flash Player.

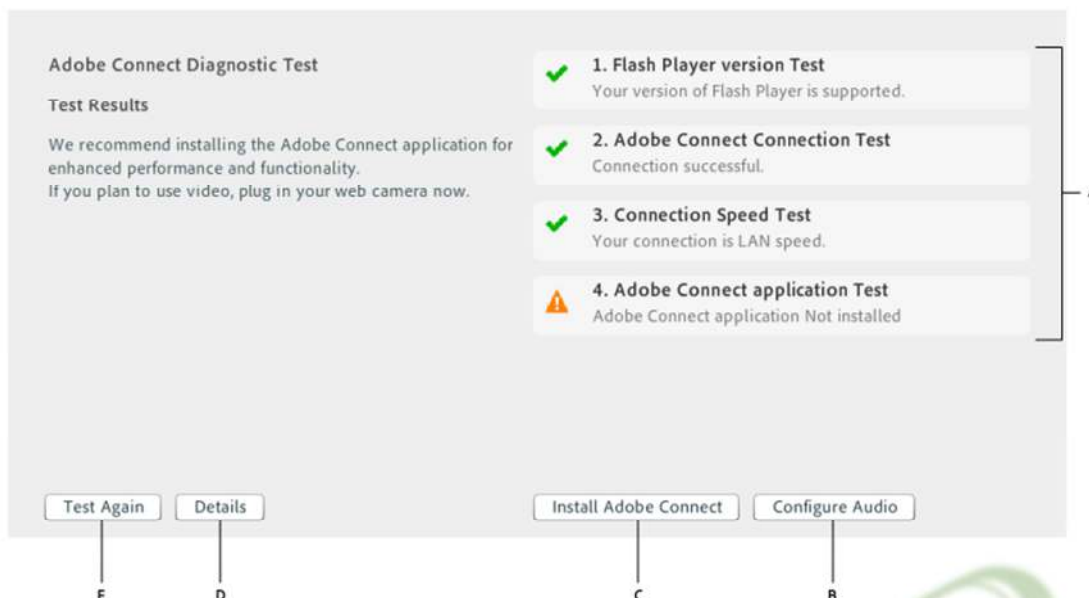


Adobe Connect and Flash Player are not installed

- A.** Runs the pre-meeting test. Click this after installing Adobe Flash Player or Adobe Connect application.
- B.** Checks if the installation of Adobe Flash Player was successful.
- C.** Installs or enables Adobe Flash Player in your browser.
- D.** Installs the Adobe Connect application.

If you have Adobe Flash Player installed or enabled in your browser, the pre-meeting test checks four components essential for a successful meeting experience.

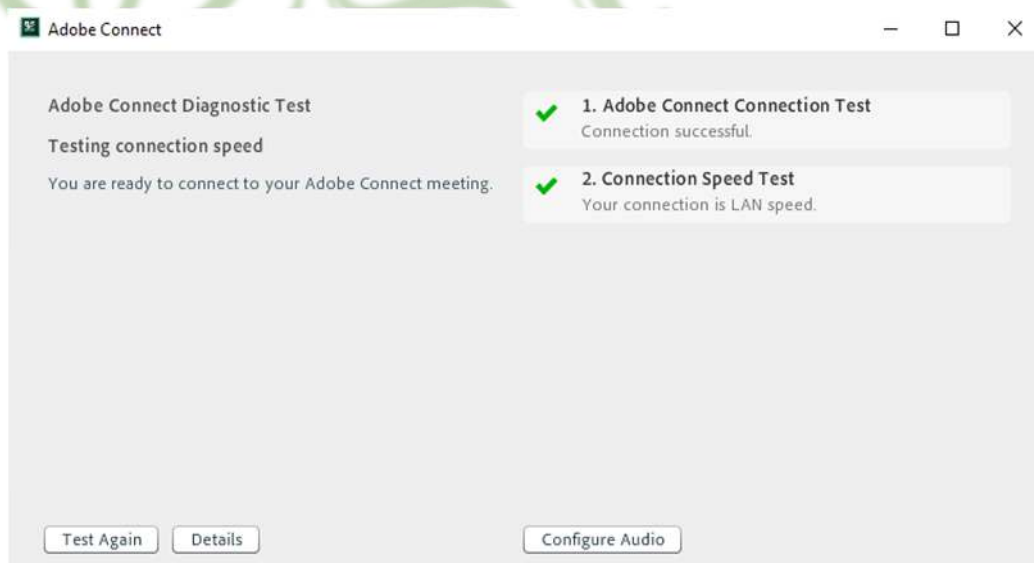
ADOBE CONNECT



Adobe Connect pre-meeting test results and further actions

A. Results of the pre-meeting test. **B.** Launches the Audio Setup Wizard for audio configuration. **C.** Installs the Adobe Connect application. **D.** Displays more information about the test results. **E.** Runs the pre-meeting test.

If Adobe Flash Player is not installed or disabled in your browser, the pre-meeting test checks two components.



Adobe Connect pre-meeting test results and further actions

Depending on the test result of each component, click the appropriate button for further action.

If the Adobe Connect connection test or the connection speed test fails, ensure that your connection meets the requirements described [here](#).

Adobe Connect Central Home Page in HTML5

The Adobe Connect Central home page has been redesigned using HTML5. Users can seamlessly find and manage meetings, recordings, and training catalogs without the Adobe Flash Player enabled. Users can now find recordings created by them, or recordings shared with them, directly from the home page. For more information, see [Adobe Connect Central home page](#).

The screenshot shows the Adobe Connect Central home page. At the top, there is a navigation menu with links: Home, Content, Training, Meetings, Seminars, Event Management, Reports, Administration, and My Profile. A search bar is located on the right. Below the navigation menu, there is a status bar indicating the time zone (GMT+05:30) and supported cities (Chennai, Kolkata, Mumbai, New Delhi). A '+ Create' button is visible on the right. The main content area features four tabs: My Meetings, My Recordings, My Training, and Training Catalog. Below the tabs, there is a search bar for recordings and a table listing recordings.

| Name | Meeting Room | Recording Date | Duration | Recording URL |
|---|-----------------------------|---------------------|----------|--------------------------------|
| Dogfood HTML Beta Demo_0 | pryce@adobe.com | 02/17/2017 11:02 PM | 00:27:49 | /pvl.../oibx/ |
| Peter's Maple Room_7 | pryce@adobe.com | 02/04/2017 12:59 AM | 00:01:21 | /p2bvgrecks61U |
| Content Deletion_0 | pawakuma@adobe.com | 02/11/2016 3:25 PM | 00:00:05 | /p62e2skrh0/ |
| C952 Sprint 1,2 demos | Sachin's Conference room | 10/29/2015 9:05 PM | 02:31:26 | /p5vnm5mra3/ |
| Launching AC Mobile from IOS 9 (iPhone) | pryce@adobe.com | 09/26/2015 4:49 AM | 00:03:57 | /p2vj7eqo6q/ |
| Test Adobe Recording_0 | dim81767@adobe.com | 09/18/2015 7:07 PM | 00:00:47 | /p5vauxjix7bl |
| Cannot make offline | Nicks Recorded Meeting Test | 07/27/2015 10:29 PM | 00:00:35 | /p378n6cikcq/ |
| Nicks Recorded Meeting | Nicks Recorded Meeting Test | 07/27/2015 10:14 PM | 00:00:55 | /p986c3f53s8/ |
| Minute Usage Page Explained | pryce@adobe.com | 06/24/2015 2:32 AM | 00:08:04 | /p7zv7vkdpe4/ |

Adobe Connect Central home page

Adobe Connect Central home page and its capabilities. Access it to solve many usual use cases after logging into the portal from within a browser.

Adobe Connect Central is the web-based portal that allows all users to create and manage their Adobe Connect sessions and allows account administrators to administer the account. The users of hosted Adobe service can access Central at [https://\[accountname\].adobeconnect.com](https://[accountname].adobeconnect.com) and licensed users can access it on the domain provided by their administrators.

Adobe Connect Central is re-created in HTML so Flash is not required to access the home page. The home page is redesigned for ease of use -- you can quickly create new and access your existing meetings, recordings, trainings and training catalogs from a single page. For these listed Adobe Connect sessions, you can take appropriate actions like launch a meeting room, edit a session, or enroll in training.

Create Adobe Connect sessions

You can use the Create button to quickly create one of the following:

- Meeting (add to these instructions)
- Upload Content
- Virtual Classroom, Course, or Curriculum
- Event

You see only the options that are available for your role and that you have permission to create. Contact your administrator for the other options.

Access Adobe Connect sessions

My Meetings tab shows all meetings the logged in user has access to. You can filter these meetings by your access rights in the meetings.

In the meeting list, hover over a meeting row to see and use the access buttons to see meeting details, edit the meetings, or open the meeting room. Hover the pointer on a meeting row and click the relevant icons to see details of a meeting, edit a meeting, or to launch the meeting room.

ADOBE® CONNECT™

Help | Logout: Ashish Gupta .

Home | Content | Meetings | Event Management | Reports | My Profile

Search...

Times displayed in : (GMT+05:30) Chennai, Kolkata, Mumbai, New Delhi

+ Create

My Meetings | My Recordings | My Training | Training Catalog

All | Host | Presenter | Participant

| Name | URL | Role |
|-----------------------|---------------------------------|-------------|
| UlmXD | /ulmxd/ | Participant |
| Nathan's Connect Room | /ncarr/ | Participant |
| Web Engine Team Room | /webengineteam/ | Participant |
| DPS Workflow Demos | /dpsdemo/ | Participant |
| IT Managers' Meeting | /itmanagers/ | Participant |
| Kristy's Meeting | /kduncan/ | Participant |
| IT Asset Management | /itarr/ | Participant |
| Phil McQuinnall | /mquinnall/ | Participant |

You can find all the recordings that you have access to, directly from the My Recordings tab. You can sort the listing, search for recordings, or launch a recording. Use a minimum of three characters in the search field to search through the recording names.

Further filter the recordings based on ownership in the following tabs:

- **All:** All the recordings that the user has access to.
- **Created By Me:** Recordings created by the logged in user.
- **Shared With Me:** If the Host adds a user as a participants while creating or editing a meeting and also makes a recording public, the user sees the recording in their Shared With Me tab. If the user is removed as a participant by editing the meeting, the user cannot see the recording name in Shared With Me.

Note:

If a meeting room is deleted and its recordings moved to the Content Library, the recording continues to display in the My Recordings tab.

The My Training tab shows all the training or learning objects that you are enrolled in. You can filter the list based on your actions required or your results. For example, all the trainings that you have to complete or the ones in progress. You can toggle between seeing or hiding details.

The Training Catalog tab lists all the available learning objects that the logged in user can enroll in. You can browse through the list of courses and curricula and enroll after seeing the details. To see the details and to enroll or view a training, hover the pointer over a row and click the Information icon.

ADOBE® CONNECT™ Help | Logout: Ashish Gupta .

Home Content Meetings Event Management Reports My Profile

🕒 Times displayed in : (GMT+05:30) Chennai, Kolkata, Mumbai, New Delhi + Create

My Meetings My Recordings **My Training** Training Catalog

Filter view Show Details

| Name | Status | Opens | Closes | Complete | Score |
|--|------------|---------------------|--------|----------|-------|
| TelephonyAdaptorQuiz | Incomplete | 07/20/2012 11:15 AM | | False | 1/18 |
| Accessibility Bluebelt Certification: Managers Track | Incomplete | 05/29/2012 4:30 AM | | False | 0 |
| Adobe Connect 101 (Part I) | Complete | 03/11/2011 1:00 AM | | True | 0 |
| Adobe Connect 101 (Part II) | Complete | 03/11/2011 1:00 AM | | True | 0 |
| Connect Pro Webcast | Incomplete | 02/17/2010 1:15 AM | | False | 0/100 |
| MeetingPlace Training Series for Users | Complete | 02/04/2010 9:15 AM | | True | 0/0 |
| Acrobat in the Enterprise - Example Executive Presentation | Complete | 12/07/2009 12:00 AM | | True | 0 |
| Adobe 101: Tvoe Products Overview | Complete | 04/24/2009 9:00 PM | | True | 0 |

MSI Installer for the Adobe Connect Application

Adobe Connect 9.7 includes a new MSI installer for the Adobe Connect application for desktop. Administrators can manage the enterprise-wide distribution and deployment of the Adobe Connect application using SCCM.

The MSI installer for IT administrators can be downloaded from: <http://www.adobe.com/go/Connectmsi>. For more information, see [Install Adobe Connect application for desktop](#).

Install Adobe Connect application for desktop

Administrators can use command-line options to install the Adobe Connect application for desktop and add-in across multiple systems in their organization.

To attend an Adobe Connect session, you can use the Adobe Connect application for desktop for Adobe Connect 9 and later or you can continue to use the add-in for Adobe Connect 8 or earlier.

The IT departments can deploy these clients for Hosts, Presenters, and participants across their organizations using silent installation method.

Deploy Adobe Connect application for desktop using MSI

The IT administrators can use Microsoft SCCM to deploy the application using MSI across all machines in their organizations.

The MSI installer is available on the [Downloads and Updates page](#). The installer supports /l option for logging. For more information, see [command-line options at MSDN](#).

Once the application is deployed, the users must log out and relogin for the application to be available for use.

Note:

If you are an individual user, directly download the relevant application installer from the [Downloads and Updates page](#). Do not use the MSI installer.

Silently install Adobe Connect add-in using command line

Adobe Connect versions earlier than version 9.0 continue to work using the add-in. The IT administrators can deploy the add-in across multiple machines in their organizations using a silent, command-line installation method.

1. Download the add-in archive from the [Adobe Connect Downloads and Updates page](#) and extract the Setup.exe file on your system.
2. On the command prompt, navigate to the Setup.exe file.
3. Execute the setup.exe with one of the following command line parameter.
 - **/SP**: Disables the 'This will install..... Do you wish to Continue?' prompt at the beginning of the setup and continue with the setup Wizard directly.
 - **/SILENT**: Displays the progress bar indicating the installation progress only to the user.
 - **/VERYSILENT**: Displays neither the installation wizard nor the progress bar. It installs the add-in silently.